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» **F.A.Q.**

F.A.Q.

- Understanding my bill
- How to read my meter?
- My neighbors have power, why don't I?
- Do certain customers get priority in having their power restored after an outage?

Understanding My bill

Every bill consists of numbers of rows and columns. Each one of them displays a different number. In order to know the total amount of your bill, you've first to know what are the main elements. The followings are the main elements of each bill:

1. Monthly Tax (it is fixed and its value is depend upon your subscription power).
2. Stamp Tax = 1000L.B.P
3. Rehabilitation Tax (it is a fixed monthly tax equal to 5000L.B.P for those for subscriptions less than 10000L.B.P for the subscriptions > than 10k.v.a .

Knowing that 10k.v.a = 100amp. / 110v & 50amp. / 220v.

4. The price of the consumed energy which is calculated according to the following table:

On monthly basis bill			On two months basis bill		
Tran.	Energy consumed. / k.w.h	Price L.B.P /K.w.h	Tran.	Energy consumed. / k.w.h	Price L.B.P /K.w.h
1	100	35	1	200	35
2	200	55	2	400	55
3	100	80	3	200	80
4	100	120	4	200	120
5	> 500 k.w	200	5	> 1000 k.w	200

5) TVA Tax = to 10% of the total amount of the above mentioned elements (1, 2, 3&4).

Finally the total amount of your bill that you should pay is equal to the sum of the elements (1, 2, 3, 4 &5).

شركة كهرباء لبنان
مؤسسة عامة

N° TVA : 241559-601

- يرجى من المشتركين التأكد من شخصية البواب بواسطة البطاقة الخاصة بالخدمة له من قبل المؤسسة .
- على المشترك أن يقدم المؤسسة جهن معادته منزله ليصار الى قطع التيار وإعادة التأسيس له .

300	R.IDRIS I.NAJJAR	00010306	NAJJAR VV. IBR.	03060320942
التعرفة	العلوان	رقم	الاسم	رقم الايصال
TARIF	ADRESSE	MUR	NOM	QUITTANCE NO.

Subscriber Address

Name of the subscriber

Month

Year

Number of billed Month

Type of Tariff (home, commercial use, hospitals, schools....)

Area Code

Bill Number

0185676814029000101	100333	1003337340	0185676814029000101
الفرع	رقم العداد	رقم العداد	رقم العداد
BRANCHEMENT	INDEX	INDEX	INSTALLATION NO.

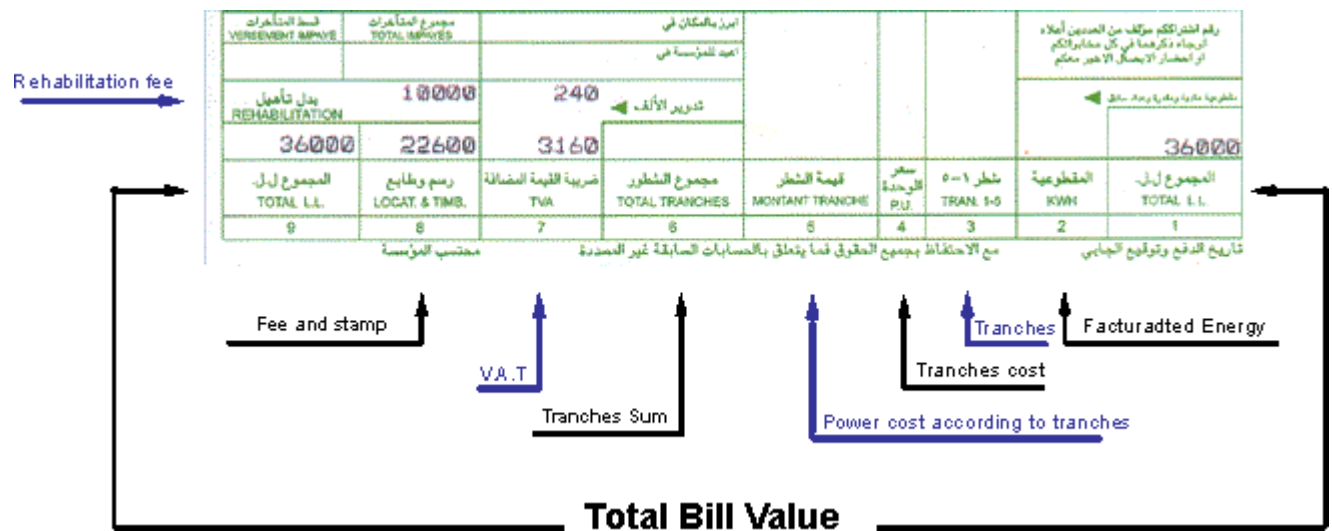
Branch

Previous counter index

Collector number

Actual counter index

subscriptin number



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How to read my meter?

There are many different types of meters, but all of them, whether digital or mechanical, show consumption by using cumulative meters.

The mechanical type (which is used in Lebanon on a wide scale) has a metallic wheel which keeps track of the energy subscriber consumes.

The number that the meter displays is the cumulative number of kilowatts-hours consumed from the counter.



Some meters have special counters whose index should be multiplied by 10. For more detail don't hesitate to ask any of EDL's collectors to help you understand your meter better.

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My neighbors have power, why don't I?

Sometimes there's a blown fuse in a transformer or damage done to the line serving your home. To isolate a small section of line to work on a problem, even while power has been restored to other areas.

Do certain customers get priority in having their power restored after an outage?

When several customers living within the same neighborhood are affected during a storm, or they are generally served by a common line repairing this line means restoring power to all customers simultaneously. When customers living within the same neighborhood are affected, different factors such as power and distance from the working crew are taken into consideration. When scattered outages occur, consideration is given to people on life support systems.

MESSAGE OF THE CHAIRMAN – GENERAL MANAGER

DECISIONS

- شهادة تسجيل شركة - تسجيل في الضريبة
- NET Metering - نظام التعداد الصافي
- التقرير السنوي 2017
- نظام الاشتراك بالتيار الكهربائي





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